

Sheryl L. Spiller, Director

Statistical Report September 2013

Bureau of Contract and Technical Services



### **County of Los Angeles**

### **Department of Public Social Services**

## **Statistical Report**

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#### **All Aids Cases, Persons and Expenditures** September 2013

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases		174,755	107,925	659	5,177	771,568	562,498	184,808	1,482,060
Persons		422,137	108,494	762	5,771	1,775,355 1,161,054		184,808	2,546,656
Expenditures (millions)		\$85.93	\$22.62	\$0.26	\$4.41		\$185.24	\$158.90	\$457.36
Cost Per Case		\$491.72	\$209.56	\$393.30	\$852.51		\$329.32	\$859.81	\$308.60
			'	Comparison	with Prior Mon	th			
Cases:	This Month	174,755	107,925	659	5,177	771,568	562,498	184,808	1,482,060
	Last Month	174,941	108,740	709	5,204	769,893	558,617	185,258	1,480,297
	Change	-0.1%	-0.7%	-7.1%	-0.5%	0.2%	0.7%	-0.2%	0.1%
Persons:	This Month	422,137	108,494	762	5,771	1,775,355	1,161,054	184,808	2,546,656
	Last Month	422,294	109,338	817	5,804	1,773,011	1,154,695	185,258	2,542,506
	Change	0.0%	-0.8%	-6.7%	-0.6%	0.1%	0.6%	-0.2%	0.2%
Expenditures: (millions)	This Month	\$85.93	\$22.62	\$0.26	\$4.41		\$185.24	\$158.90	\$457.36
	Last Month	\$85.43	\$23.20	\$0.26	\$4.51		\$184.44	\$158.44	\$456.29
	Change	0.6%	-2.5%	-1.7%	-2.2%		0.4%	0.3%	0.2%

DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families recieve both Medi-Cal and CalFresh under separate case numbers.



#### DPSS Caseload Characteristics Los Angeles County Totals September 2013

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
	Cases	174,755	107,925	659	5,177	771,568	562,498	184,808
	Persons	422,137	108,494	762	5,771	1,775,355	1,161,054	184,808
Age of Aided Persons								
	Under 1	17,076				49,123	27,563	6
	1-2	44,428				102,145	79,936	111
	3-5	68,378			4	150,341	126,947	576
	6-12	127,520			9	320,087	251,382	3,671
	13-15	44,032			8	127,348	86,847	1,938
	16-17	28,033	1			83,495	54,391	1,270
	18	5,107	2,049	21	1	48,847	25,046	711
	19	3,158	3,065	25	3	40,292	19,403	832
	20	3,895	3,269	23	1	34,714	17,527	774
	21-59	79,889	93,969	573	771	556,981	424,220	44,464
	60-65	536	5,870	62	561	33,304	27,851	18,349
	Over 65	85	271	58	4,413	228,678	19,941	112,106
	Total	422,137	108,494	762	5,771	1,775,355	1,161,054	184,808
Average Age of Aided Adults								
	Average Age	31	39	40	72	51	38	68
Gender of Aided Persons	ANE							
	Male	15,722	71,081	380	1,993	282,406	224,429	64,045
Adult	Female	70,073	37,412	382	3,757	536,557	309,559	113,191
	Male	168,029			17	482,147	314,959	5,054
Children	Female	168,313	1		4	474,245	312,107	2,518
	Total	422,137	108,494	762	5,771	1,775,355	1,161,054	184,808



#### DPSS Caseload Characteristics Los Angeles County Totals September 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	404,611	100,650		47	1,276,541	1,070,001	N/A
Legal Immigrants	16,996	7,811	761	5,707	191,613	90,127	N/A
Other	454	30	1	11	2,711	897	N/A
Undocumented Immigrants	76	3		6	304,490	29	N/A
Total	422,137	108,494	762	5,771	1,775,355	1,161,054	N/A
Primary Language of Aided Cases							
( Blank )							
Armenian	2,620	1,426	230	1,010	21,303	8,314	31,433
Cambodian	418	61		11	2,374	1,136	2,234
Chinese	333	136	36	161	26,320	3,691	14,361
English	111,180	100,342	117	400	367,194	371,659	69,989
Farsi	267	139	100	110	4,265	1,222	5,808
Korean	122	153	7	211	12,318	1,261	4,959
Other	415	80	68	128	5,194	1,276	3,200
Russian	251	103	22	182	4,528	762	7,088
Spanish	58,787	5,268	78	2,842	313,481	169,991	38,056
Tagalog	31	45	1	93	5,164	482	4,201
Vietnamese	331	172		29	9,427	2,704	3,479
Total	174,755	107,925	659	5,177	771,568	562,498	184,808
Ethnic Origin of Aided Persons							
( Blank )							
American Indian / Alaskan Native	274	435		1	1,449	1,811	396
Asian	10,337	2,559	79	693	154,843	47,249	35,473
Black	86,158	45,376	30	72	120,044	211,302	31,951
Hispanic	277,606	34,163	91	3,151	1,250,064	734,968	53,024
Other	16,321	8,941	28	216	89,982	53,807	337
White	31,425	16,992	534	1,638	158,905	111,742	63,627
Total	422,137	108,494	762	5,771	1,775,355	1,161,054	184,808



### Cash Aid Programs Cases Aided by District

		CalW	/ORKs			Gener	al Relief		Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable	Unknown		
002 Glendale	6,072	1,498	1,465	3,109	4,833	1,819	2,898	116	433	
003 Pasadena, San Fernando	2,392	144	790	1,458	9,225	3,824	4,939	462		
011 East Valley, Santa Clarita	10,380	878	4,459	5,043						
034 Lancaster Main District	12,236	1,063	2,927	8,246	7,056	3,895	2,617	544		
082 West Valley	8,599	728	3,481	4,390						
Division I	39,679	4,311	13,122	22,246	21,114	9,538	10,454	1,122	433	
012 Exposition Park	7,488	337	2,360	4,791						
038 Metro North	9,960	670	5,305	3,985					111	
060 Rancho Park	5,219	352	1,357	3,510	7,680	3,448	3,865	367		
010 Wilshire					6,021	2,944	2,856	221		5,177
014 Civic Center					6,257	1,887	4,246	124		
Division II	22,667	1,359	9,022	12,286	19,958	8,279	10,967	712	111	5,177
005 Belvedere	4,465	303	1,802	2,360						
006 Cudahy	6,354	413	2,571	3,370						
013 Metro Family	9,669	385	5,078	4,206						
015 Metro East Main Office	11,995	647	5,736	5,612	7,892	4,104	3,194	594		
017 Florence	7,914	382	3,833	3,699	1	1				
040 Norwalk	6,466	525	1,750	4,191						
070 Metro Special					13,925	6,645	6,719	561		
Division III	46,863	2,655	20,770	23,438	21,818	10,750	9,913	1,155		
008 Southwest Special	8		2	6	13,261	6,311	6,280	670		
026 Compton	10,016	548	3,467	6,001	1	1				
027 South Central	6,988	285	2,454	4,249	3,583	1,960	1,362	261		
031 South Family	10,412	533	3,550	6,329					21	
062 Paramount	5,066	329	1,493	3,244					1	
083 Southwest Family	13,535	724	3,993	8,818					11	
007 South Special					17,636	9,780	7,035	821		
Division IV	46,025	2,419	14,959	28,647	34,481	18,052	14,677	1,752	33	
004 El Monte	6,671	485	2,475	3,711						
020 San Gabriel Valley	4,356	440	1,595	2,321	6,939	3,363	3,172	404	82	
036 Pomona	8,494	631	2,758	5,105	3,615	1,774	1,672	169		
Division V GAIN Regions	19,521	1,556	6,828	11,137	10,554	5,137	4,844	573	82	
Total	174,755	12,300	64,701	97,754	107,925	51,756	50,855	5,314	659	5,177

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

<sup>\*\*\*</sup> All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

<sup>\*\*\*\*</sup> This category includes all other familes not included in the first two.



### Supplemental Programs Cases Aided by District

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	42,975	24,456	3,541	20,915	78,769
003 Pasadena, San Fernando	12,630	21,061	1,234	19,827	45,308
011 East Valley, Santa Clarita	32,033	27,410	5,988	21,422	69,823
034 Lancaster Main District	21,779	31,954	5,569	26,385	73,025
082 West Valley	61,552	28,257	4,901	23,356	98,408
Division I	170,969	133,138	21,233	111,905	365,333
010 Wilshire	25,493	22,764	22	22,742	59,455
012 Exposition Park	1,474	8,043	3,518	4,525	17,005
014 Civic Center	8,580	7,858		7,858	22,695
016 Medi Cal Outreach	5,416	,			5,416
038 Metro North	10.659	13,157	5.734	7,423	33,887
060 Rancho Park	22,626	24,511	2,830	21,681	60,036
089 Medi-Cal Mail-In Application Center	14,865	4	,,,,,	4	14,869
092 Hawthorne Medi-Cal District	74,209	1		1	74,210
180 Medi-Cal LTC & Hospital Cert	37,772	2		2	37,774
Division II	201,094	76,340	12,104	64,236	325,347
005 Belvedere	40,907	22,851	2,322	20,529	68,223
006 Cudahy	18,918	14,321	3,444	10,877	39,593
013 Metro Family	19,790	14,655	4,557	10,098	44,114
015 Metro East Main Office	8,559	24,375	6,087	18,288	52,821
017 Florence	14,842	14,314	3,738	10,576	37,071
040 Norwalk	25,976	15,490	3,347	12.143	47,932
070 Metro Special	31,253	38,461	5	38,456	83,639
Division III	160,245	144,467	23,500	120,967	373,393
007 South Special		25,204	111,000	25,204	42,840
008 Southwest Special	37,443	33,192	6	33,186	83,904
026 Compton	26,334	20,340	4,971	15,369	56,691
027 South Central	8,373	16,386	3,086	13,300	35,330
031 South Family	23,714	21,407	5,200	16,207	55,554
062 Paramount	16,168	10,851	2,504	8,347	32,086
083 Southwest Family	4,816	15,267	6,678	8,589	33,629
Division IV	116,848	142,647	22,445	120,202	340,034
004 El Monte	45,482	17,315	3,425	13,890	69,468
020 San Gabriel Valley	26,967	23,221	2,276	20,945	61,565
036 Pomona	34,577	25,370	4,506	20.864	72,056
Division V GAIN Regions	107,026	65,906	10,207	55,699	203,089
Eligibility Systems Division	833		,		833
DPSS Total****	757,018	562,498	89,489	473,009	1,792,824
Department of Health Services	698	002,100	00,100	1.0,000	698
Department of Children and Family Services	13,852				13,852
Unknown					16
Grand Total****	771,568	562,498	89,489	473,009	1,807,390

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



### Cash Aid Programs Persons Aided by District

			Cal	WORK	s				Gener	al Relief		Refugee	CAPI
	Tatal	Two P	arent**	Zero	Parent***	All Ot	her****						
istrict*	Total	Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,319	2,230	2,582	26	2,792	2,535	5,154	4,939	1,855	2,968	116	521	
003 Pasadena, San Fernando	5,534	217	303	5	1,499	976	2,534	9,311	3,870	4,979	462		
011 East Valley, Santa Clarita	25,535	1,398	1,779	68	9,057	3,816	9,417						
034 Lancaster Main District	32,061	1,555	2,503	57	5,839	5,705	16,402	7,093	3,918	2,632	543		
082 West Valley	21,063	1,167	1,476	74	7,064	3,426	7,856						
Division I	99,512	6,567	8,643	230	26,251	16,458	41,363	21,343	9,643	10,579	1,121	521	
012 Exposition Park	17,214	491	706	28	4,526	2,943	8,520						
038 Metro North	22,032	1,005	1,270	84	10,168	2,835	6,670					118	
060 Rancho Park	11,593	538	701	21	2,431	2,345	5,557	7,710	3,466	3,876	368		
010 Wilshire								6,073	2,971	2,881	221		5,77
014 Civic Center								6,267	1,895	4,247	125		
Division II	50,839	2,034	2,677	133	17,125	8,123	20,747	20,050	8,332	11,004	714	118	5,77
005 Belvedere	10,917	437	631	19	3,718	1,641	4,471						
006 Cudahy	15,430	591	892	23	5,227	2,371	6,326						
013 Metro Family	22,596	567	762	38	10,715	2,846	7,668						
015 Metro East Main Office	29,056	884	1,427	66	12,045	3,776	10,858	7,929	4,126	3,208	595		
017 Florence	19,623	522	877	43	8,338	2,222	7,621	1	1				
040 Norwalk	15,890	740	1,159	16	3,431	2,950	7,594						
070 Metro Special								13,945	6,659	6,726	560		
Division III	113,512	3,741	5,748	205	43,474	15,806	44,538	21,875	10,786	9,934	1,155		
008 Southwest Special	14				2	3	9	13,297	6,327	6,300	670		
026 Compton	24,671	792	1,237	55	7,320	3,932	11,335	1	1				
027 South Central	17,232	383	657	32	5,240	2,528	8,392	3,596	1,969	1,366	261		
031 South Family	24,769	769	1,154	42	7,258	4,276	11,270					23	
062 Paramount	12,224	499	754	19	3,000	2,136	5,816					1	
083 Southwest Family	31,303	1,009	1,533	53	7,855	5,766	15,087					12	
007 South Special								17,706	9,822	7,060	824		
Division IV	110,213	3,452	5,335	201	30,675	18,641	51,909	34,600	18,119	14,726	1,755	36	
004 El Monte	16,411	723	1,023	21	4,984	2,617	7,043						
020 San Gabriel Valley	10,669	606	972	24	3,243	1,668	4,156	6,981	3,380	3,196	405	87	
036 Pomona	20,981	943	1,418	33	5,416	3,569	9,602	3,645	1,793	1,682	170		
Division V GAIN Regions	48,061	2,272	3,413	78	13,643	7,854	20,801	10,626	5,173	4,878	575	87	
Total	422,137	18,066	25,816	847	131,168	66,882	179,358	108,494	52,053	51,121	5,320	762	5,77

Numbers for Main Districts include both Main and Branch offices.

This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits. This category includes all other familes not included in the first two.



### **Supplemental Programs Persons Aided by District**

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	83,565	49,219	9,048	40,171	153,563
003 Pasadena, San Fernando	26,753	29,873	2,752	27,121	71,471
011 East Valley, Santa Clarita	82,684	64,560	13,933	50,627	172,779
034 Lancaster Main District	64,524	72,495	13,503	58,992	176,173
082 West Valley	142,315	64,597	11,485	53,112	227,975
Division I	399,841	280,744	50,721	230,023	801,961
010 Wilshire	46,075	34,066	60	34,006	91,985
012 Exposition Park	11,072	21,065	7,545	13,520	49,351
014 Civic Center	8,677	7,983		7,983	22,927
016 Medi Cal Outreach	7,898				7,898
038 Metro North	35.656	32,193	11.740	20.453	89,999
060 Rancho Park	41,198	38,582	6,276	32,306	99,083
089 Medi-Cal Mail-In Application Center	24,923	10	-,	10	24,933
092 Hawthorne Medi-Cal District	148,486	4		4	148,490
180 Medi-Cal LTC & Hospital Cert	39,224	2		2	39,226
Division II	363,209	133,905	25,621	108,284	573,892
005 Belvedere	102,244	54,862	5,521	49,341	168,023
006 Cudahy	51,770	37,557	7,967	29,590	104,757
013 Metro Family	63,249	36,621	9,614	27,007	122,466
015 Metro East Main Office	36,918	49,495	13,602	35.893	123,398
017 Florence	49,999	38,160	8,248	29,912	107,783
040 Norwalk	60.098	39.649	8.222	31.427	115,637
070 Metro Special	68,038	61,070	11	61,059	143,053
Division III	432,316	317,414	53,185	264,229	885,117
007 South Special	102,010	25,532	00,100	25,532	43,238
008 Southwest Special	78,688	50,698	9	50,689	142,697
026 Compton	71,783	53,985	11,742	42,243	150,440
027 South Central	29,021	35,642	6,891	28,751	85,491
031 South Family	62,585	51,410	11,454	39,956	138,787
062 Paramount	41,647	28,308	5,888	22,420	82,180
083 Southwest Family	24,854	40,296	14,892	25,404	96,465
Division IV	308,578	285,871	50,876	234,995	739,298
004 El Monte	110,076	44,413	8,076	36,337	170,900
020 San Gabriel Valley	57,559	42,450	5,417	37,033	117,746
036 Pomona	80,909	56,257	10,775	45,482	161,792
Division V GAIN Regions	248,544	143,120	24,268	118,852	450,438
Eligibility Systems Division	1,105	143,120	24,200	110,032	1,105
DPSS Total****	1,753,598	1,161,054	204,671	956,383	3,636,608
	1,753,598	1,101,034	۵٫۵۲۱	930,363	3,636,608
Department of Health Services Department of Children and Family Services	20,880				20,880
Department of Children and Family Services Unknown	۵0,880				20,880
	1 775 255	1 161 054	204.071	056 202	
Grand Total***	1,775,355	1,161,054	204,671	956,383	3,658,381

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



#### In-Home Supportive Services Caseload by Office September 2013

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,172	8,813
074 IHSS Ops II El Monte	32,302	17,525
East Region	44,474	26,338
047 IHSS Ops III Metro IHSS	31,492	15,055
075 IHSS Ops III - Rancho Park	9,237	7,154
Metro West Region	40,729	22,209
001 IHSS Ops I Chatsworth	31,636	13,982
035 IHSS Ops I - Lancaster	7,307	5,409
073 IHSS Ops I - Burbank	24,605	7,649
North Region	63,548	27,040
077 IHSS Ops IV Hawthorne	36,041	27,071
South Region	36,041	27,071
UNKNOWN UNKNOWN	16	0
WN UNKNOWN	16	0
Total	184,792	102,658
Total	16	0

<sup>\*</sup> Each IHSS consumer represents a separate case or Assistance Unit.



#### Application Processing Summary September 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	13,430	19,848	153	288	28,034	53,869	5,571	121,193
Processed:							,	
Approvals	6,524	9,304	103	80	17,946	29,734	1,017	64,708
Non-Approvals	6,733	10,801	39	198	12,218	23,967	1,675	55,631
Total Processed (from current and prior months)	13,257	20,105	142	278	30,164	53,701	2,692	120,339
Approval Rate** (Approvals / Total Processed)	49.2%	46.3%	72.5%	28.8%	59.5%	55.4%	37.8%	53.8%

#### Comparison with Prior Month

Application Received								
This Month	13,430	19,848	153	288	28,034	53,869	5,571	121,193
Last Month	14,611	21,593	139	378	33,955	58,792	4,962	134,430
Percent Change	-8.1%	-8.1%	10.1%	-23.8%	-17.4%	-8.4%	12.3%	-9.8%
Total Processed	·	·						
This Month	13,257	20,105	142	278	30,164	53,701	2,692	120,339
Last Month	14,677	21,846	119	367	32,562	57,936	6,019	133,526
Percent Change	-9.7%	-8.0%	19.3%	-24.3%	-7.4%	-7.3%	-55.3%	-9.9%
Approval Rate	·							
This Month	49.2%	46.3%	72.5%	28.8%	59.5%	55.4%	37.8%	53.8%
Last Month	50.8%	48.2%	72.3%	34.9%	62.6%	56.1%	42.9%	55.2%
Percent Change	-3.2%	-4.1%	0.4%	-17.5%	-5.0%	-1.2%	-11.9%	-2.5%

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

<sup>\*\*</sup> Total approvals are divided by total disposed.



### CalWORKs Application Processing by District September 2013

	Applications			Processed I	Ouring Month			Processir	ng Time
Districts*	Received in Month**	Two Parent	Approvals  Zero Parent	All Other	Total Approvals	Non- Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
002 Glendale	574	51	24	164	239	324	563	98.76	1.24
003 Pasadena	255	10	18	55	83	158	241	94.61	5.39
011 East Valley Main District	862	44	112	260	416	397	813	98.65	1.35
034 Lancaster Main District	1,029	60	63	334	460	548	1,008	99.21	0.79
082 West Valley District	752	41	56	214	312	462	774	98.97	1.03
Division I	3,472	206	273	1,027	1,510	1,889	3,399	98.62	1.38
012 Exposition Park	525	10	38	173	221	254	475	97.68	2.32
038 Metro North	607	28	97	202	327	237	564	99.65	0.35
060 Rancho Park and West Los Angeles	465	16	24	147	188	226	414	97.58	2.42
089 Medi-Cal Mail-In Application Center	2					2	2	100.00	0.00
092 Hawthorne Medi-Cal District						1	1	100.00	0.00
180 Medi-Cal LTC & Hospital Cert	3					1	1	100.00	0.00
Division II	1,602	54	159	522	736	721	1,457	98.42	1.58
005 Belvedere	491	18	53	129	200	281	481	74.43	25.57
006 Cudahy	479	25	42	197	266	227	493	98.58	1.42
013 Metro Family	636	23	116	223	362	289	651	98.16	1.84
015 Metro East	646	32	80	214	326	324	650	96.77	3.23
017 Florence	430	11	53	148	212	187	399	94.24	5.76
040 Norwalk	648	52	52	230	336	369	705	85.11	14.89
070 Metro Special						6	6	100.00	0.00
Division III	3,330	161	396	1,141	1,702	1,683	3,385	91.40	8.60
007 South Special	1					1	1	100.00	0.00
026 Compton	729	32	88	295	415	400	815	98.16	1.84
027 South Central	355	7	38	160	205	148	353	98.58	1.42
031 South Family	842	20	80	310	410	412	822	95.86	4.14
062 Paramount	480	28	25	166	219	214	433	99.31	0.69
083 Southwest Family	884	35	76	351	464	377	841	80.50	19.50
Division IV	3,291	122	307	1,282	1,713	1,552	3,265	93.23	6.77
090 Northridge Regional Medi-Cal District						1	1	100.00	0.00
Division VI						1	1	100.00	0.00
004 El Monte	533	31	60	209	301	282	583	95.88	4.12
020 San Gabriel Valley	429	26	37	161	226	212	438	98.63	1.37
036 Pomona	766	34	59	243	336	388	724	96.69	3.31

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the **Back to Table of Contents** same month.



### CalWORKs Application Processing by District September 2013

	A 1: 4:			Processed D	Ouring Month			Processing Time	
Districts*	Applications Received in Month**	Two Parent	Approvals  Zero Parent	All Other	Total Approvals	Non- Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
Medi-Cal Operations Division	1,728	91	156	613	863	882	1,745	96.91	3.09
018 DHS USC Medical Center	7					5	5	100.00	0.00
Department of Health Services	7					5	5	100.00	0.00
Total	13,430	634	1,291	4,585	6,524	6,733	13,257	95.20	4.80

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month. **Back to Table of Contents** 



#### General Relief Application Processing by District September 2013

	Applications	Proc	cessed During Mo	nth*		Processi	ing Time	
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	777	372	422	794	96.98	2.77	0.13	0.13
003 Pasadena	2,091	761	1,279	2,040	95.34	4.02	0.54	0.10
011 East Valley Main District			7	7	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,530	611	833	1,444	97.58	2.22	0.21	0.00
Division I	4,398	1,744	2,541	4,285	96.41	3.17	0.35	0.07
010 Wilshire	1,168	472	655	1,127	97.34	1.69	0.62	0.35
014 Civic Center	822	492	413	905	85.30	8.40	2.87	3.43
060 Rancho Park and West Los Angeles	1,455	600	821	1,421	96.55	2.46	0.49	0.49
Division II	3,445	1,564	1,889	3,453	93.86	3.76	1.16	1.22
015 Metro East	1,568	794	913	1,707	95.72	3.16	0.94	0.18
070 Metro Special	2,158	1,187	1,018	2,205	95.65	3.04	0.77	0.54
Division III	3,726	1,981	1,931	3,912	95.68	3.09	0.84	0.38
007 South Special	2,993	1,480	1,532	3,012	98.21	1.26	0.30	0.23
008 Southwest Special	2,048	1,148	984	2,132	87.90	10.23	1.27	0.61
027 South Central	762	357	411	768	92.97	5.21	1.17	0.65
031 South Family			1	1	100.00	0.00	0.00	0.00
Division IV	5,803	2,985	2,928	5,913	93.81	5.01	0.76	0.42
020 San Gabriel Valley	1,476	659	903	1,562	97.89	1.34	0.58	0.19
036 Pomona	1,000	371	609	980	94.08	4.90	0.71	0.31
Medi-Cal Operations Division	2,476	1,030	1,512	2,542	96.42	2.71	0.63	0.24
Total	19,848	9,304	10,801	20,105	95.07	3.74	0.74	0.45

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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## Refugee Application Processing by District September 2013

	Applications	Pr	ocessed During Mont	h*	Processing Time		
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)	
002 Glendale	100	60	20	80	100.00	0.00	
034 Lancaster Main District	1		1	1	100.00	0.00	
Division I	101	60	21	81	100.00	0.00	
010 Wilshire	1		1	1	100.00	0.00	
038 Metro North	26	21	5	26	100.00	0.00	
Division II	27	21	6	27	100.00	0.00	
031 South Family		1		1	100.00	0.00	
083 Southwest Family	4	2	2	4	100.00	0.00	
Division IV	4	3	2	5	100.00	0.00	
020 San Gabriel Valley	21	19	10	29	100.00	0.00	
Medi-Cal Operations Division	21	19	10	29	100.00	0.00	
Total	153	103	39	142	100.00	0.00	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



#### Medical Assistance Only Application Processing September 2013

#### **Processing Time \*\*\*\***

	Applications				Reg	ular	DA	PD
	Received in			Total				
Districts*	Month**	Approvals	Non Approvals	Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	911	509	366	875	71.45	28.55	57.58	42.42
003 Pasadena	451	387	342	729	69.34	30.66	73.33	26.67
011 East Valley Main District	1,166	871	509	1,380	86.25	13.75	68.89	31.11
034 Lancaster Main District	735	616	363	979	83.70	16.30	84.21	15.79
082 West Valley District	1,172	766	611	1,377	81.75	18.25	69.70	30.30
Division I	4,435	3,149	2,191	5,340	79.90	20.10	68.97	31.03
010 Wilshire	1,071	623	682	1,305	83.71	16.29	54.39	45.61
012 Exposition Park	13	37	9	46	97.83	2.17	0	0
014 Civic Center	95	49	64	113	76.47	23.53	40.00	60.00
016 Medi Cal Outreach	3,847	3,140	381	3,521	92.13	7.87	49.74	50.26
038 Metro North	31	40	40	80	71.05	28.95	75.00	25.00
060 Rancho Park and West Los Angeles	710	367	356	723	91.00	9.00	58.62	41.38
089 Medi-Cal Mail-In Application Center	6,014	2,727	2,518	5,245	82.08	17.92	27.87	72.13
092 Hawthorne Medi-Cal District	51	32	21	53	29.79	70.21	100.00	0.00
180 Medi-Cal LTC & Hospital Cert	1,608	911	1,498	2,409	51.57	48.43	61.54	38.46
Division II	13,440	7,926	5,569	13,495	80.03	19.97	48.57	51.43
005 Belvedere	888	598	406	1,004	83.67	16.33	64.15	35.85
006 Cudahy	597	518	239	757	73.88	26.12	78.95	21.05
013 Metro Family	50	53	27	80	60.53	39.47	100.00	0.00
015 Metro East	239	178	100	278	94.46	5.54	83.33	16.67
017 Florence	317	317	116	433	70.62	29.38	28.57	71.43
040 Norwalk	876	541	450	991	88.87	11.13	54.17	45.83
070 Metro Special	1,134	649	464	1,113	86.80	13.20	56.82	43.18
Division III	4,101	2,854	1,802	4,656	82.95	17.05	61.69	38.31
008 Southwest Special	949	598	402	1,000	96.01	3.99	32.39	67.61
026 Compton	583	483	290	773	83.97	16.03	88.24	11.76
027 South Central	231	134	104	238	89.41	10.59	100.00	0.00
031 South Family	801	581	357	938	76.73	23.27	51.72	48.28
062 Paramount	433	334	186	520	88.06	11.94	75.00	25.00
083 Southwest Family	57	82	7	89	65.48	34.52	100.00	0.00
Division IV	3,054	2,212	1,346	3,558	85.87	14.13	48.03	51.97
004 El Monte	798	513	466	979	70.52	29.48	57.58	42.42
020 San Gabriel Valley	478	343	173	516	96.11	3.89	84.62	15.38
036 Pomona	887	438	418	856	82.78	17.22	60.00	40.00
Medi-Cal Operations Division	2,163	1,294	1,057	2,351	80.54	19.46	65.96	34.04
DPSS Total	27,193	17,435	11,965	29,400	81.23	18.77	53.38	46.62
Department of Health Services	698	369	234	603	33.33	66.67	30.15	69.85
Department of Children and Family Services	143	142	19	161	82.50	17.50	100.00	0.00
Grand Total	28,034	17,946	12,218	30,164	80.77	19.23	48.93	51.07

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

<sup>\*\*\*</sup> Of the 30,164 applications processed during the month, 28,452 were regular and 1,712 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

<sup>\*\*\*\*</sup> Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



#### CalFresh Application Processing by District September 2013

	Applications Received in		Approvals		1	Non Approvals		Total Processed	Percent	t Processed in 3	0 Days
Districts*	Month**	Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total	2100000Cu	Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,698	272	1,056	1,328	180	885	1,065	2,393	93.81	87.02	88.30
003 Pasadena	2,952	74	1,404	1,478	75	1,466	1,541	3,019	85.14	96.69	96.12
011 East Valley Main District	2,341	388	1,156	1,544	164	612	776	2,320	98.37	97.12	97.41
034 Lancaster Main District	3,380	381	1,308	1,689	287	1,433	1,720	3,409	96.86	97.70	97.54
082 West Valley District	2,198	215	1,091	1,306	252	701	953	2,259	94.43	93.64	93.80
Division I	13,569	1,330	6,015	7,345	958	5,097	6,055	13,400	95.37	94.82	94.92
010 Wilshire	2,723		1,639	1,639		1,233	1,233	2,872		93.63	93.63
012 Exposition Park	477	195	49	244	170	21	191	435	86.58	97.14	88.28
014 Civic Center	971		441	441		555	555	996		92.07	92.07
038 Metro North	450	209	69	278	119	28	147	425	99.39	92.78	97.88
060 Rancho Park and West Los Angeles	2,693	171	1,237	1,408	113	1,138	1,251	2,659	97.18	93.60	93.98
089 Medi-Cal Mail-In Application Center	2				2		2	2	100.00		100.00
092 Hawthorne Medi-Cal District						2	2	2		50.00	50.00
180 Medi-Cal LTC & Hospital Cert	2				1	1	2	2	100.00	100.00	100.00
Division II	7,318	575	3,435	4,010	405	2,978	3,383	7,393	93.98	93.39	93.47
005 Belvedere	1,689	176	866	1,042	109	606	715	1,757	81.75	91.10	89.58
006 Cudahy	1,136	165	536	701	85	296	381	1,082	98.40	90.37	92.23
013 Metro Family	501	208	131	339	113	65	178	517	92.21	86.22	89.94
015 Metro East	2,534	229	1,187	1,416	199	927	1,126	2,542	85.01	94.09	92.56
017 Florence	907	148	425	573	116	242	358	931	96.21	93.85	94.52
040 Norwalk	1,605	235	618	853	204	561	765	1,618	59.91	93.30	84.24
070 Metro Special	4,001		2,075	2,075	3	1,874	1,877	3,952	100.00	95.64	95.65
Division III	12,373	1,161	5,838	6,999	829	4,571	5,400	12,399	83.36	93.71	92.05
007 South Special	3,021		1,578	1,578	1	1,458	1,459	3,037	100.00	99.01	99.01
008 Southwest Special	3,855		2,035	2,035		1,693	1,693	3,728		93.99	93.99
026 Compton	1,507	369	574	943	164	514	678	1,621	98.12	95.77	96.55
027 South Central	1,470	139	644	783	81	584	665	1,448	98.18	95.11	95.58
031 South Family	2,061	335	832	1,167	251	589	840	2,007	93.34	94.02	93.82
062 Paramount	1,020	176	418	594	99	294	393	987	98.55	95.22	96.15
083 Southwest Family	920	344	207	551	258	82	340	891	69.60	67.82	69.02
Division IV	13,854	1,363	6,288	7,651	854	5,214	6,068	13,719	89.17	95.03	94.08
090 Northridge Regional Medi-Cal District					1		1	1	100.00		100.00
Division VI					1		1	1	100.00		100.00
004 El Monte	1,504	211	740	951	100	512	612	1,563	81.35	88.18	86.82
020 San Gabriel Valley	2,278	188	1,072	1,260	94	1,017	1,111	2,371	95.74	96.60	96.50
036 Pomona	2,958	293	1,225	1,518	235	1,091	1,326	2,844	82.01	84.72	84.21
Medi-Cal Operations Division	6,740	692	3,037	3,729	429	2,620	3,049	6,778	85.28	89.87	89.11
018 DHS USC Medical Center	15				3	8	11	11	100.00	100.00	100.00
Department of Health Services	15				3	8	11	11	100.00	100.00	100.00
Total	53,869	5,121	24,613	29,734	3,479	20,488	23,967	53,701	89.52	93.79	93.11

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

<sup>\*</sup> All members of the CalFresh household received CalWORKs assistance during the month.

<sup>\*\*\*\*</sup> None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.



### In-Home Supportive Services Application Processing by Office September 2013

	Applications Received		Processed During month*	
Office	in Month*	Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	427	52	156	208
074 IHSS Ops II El Monte	702	150	191	341
East Region	1,129	202	347	549
047 IHSS Ops III Metro IHSS	997	184	436	620
075 IHSS Ops III - La Cienega	453	56	159	215
Metro West Region	1,450	240	595	835
001 IHSS Ops I Chatsworth	863	238	210	448
035 IHSS Ops I - Lancaster	415	64	106	170
073 IHSS Ops I - Burbank	382	138	91	229
North Region	1,660	440	407	847
077 IHSS Ops IV Hawthorne	1,332	135	326	461
South Region	1,332	135	326	461
Total	5,571	1,017	1,675	2,692

<sup>\*</sup> Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



#### Cash Aid Programs Terminations by District September 2013

		CalV	VORKs			General Relief	f	Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable		
002 Glendale	426	98	37	291	529	279	250	99	
003 Pasadena, San Fernando	221	25	26	170	1,194	636	558		
011 East Valley, Santa Clarita	687	84	108	495					
034 Lancaster Main District	1,147	173	81	893	900	609	291		
082 West Valley	645	88	69	488					
Division I	3,126	468	321	2,337	2,623	1,524	1,099	99	
010 Wilshire					888	507	381		110
012 Exposition Park	571	41	60	470					
014 Civic Center					788	301	487		
038 Metro North	600	93	127	380				14	
060 Rancho Park	498	46	46	406	1,055	572	483		
089 Medi-Cal Mail-In Application Center	1		1						
Division II	1,670	180	234	1,256	2,731	1,380	1,351	14	110
005 Belvedere	369	43	59	267					
006 Cudahy	561	65	78	418					
013 Metro Family	552	54	117	381					
015 Metro East Main Office	834	84	162	588	990	667	323		
017 Florence	508	48	102	358					
040 Norwalk	537	71	67	398					
070 Metro Special					1,924	1,114	810		
Division III	3,361	365	585	2,410	2,914	1,781	1,133		
007 South Special					2,689	1,752	937		
008 Southwest Special	2			2	2,221	1,197	1,024		
026 Compton	890	80	88	722					
027 South Central	547	39	75	433	500	316	184		
031 South Family	914	88	126	700	4	1	3	4	
062 Paramount	431	44	39	348					
083 Southwest Family	1,380	114	134	1,132				2	
Division IV	4,164	365	462	3,337	5,414	3,266	2,148	6	
004 El Monte	491	80	76	335					
020 San Gabriel Valley	323	51	43	229	976	607	369	18	
036 Pomona	823	104	73	646	534	319	215		
Division V GAIN Regions	1,637	235	192	1,210	1,510	926	584	18	
Total	13,958	1,613	1,794	10,550	15,192	8,877	6,315	137	110

Numbers for these offices include both the Main and Branch offices.

This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

<sup>\*\*\*\*</sup> This category includes all other families not included in the first two.



# Supplemental Programs Terminations by District September 2013

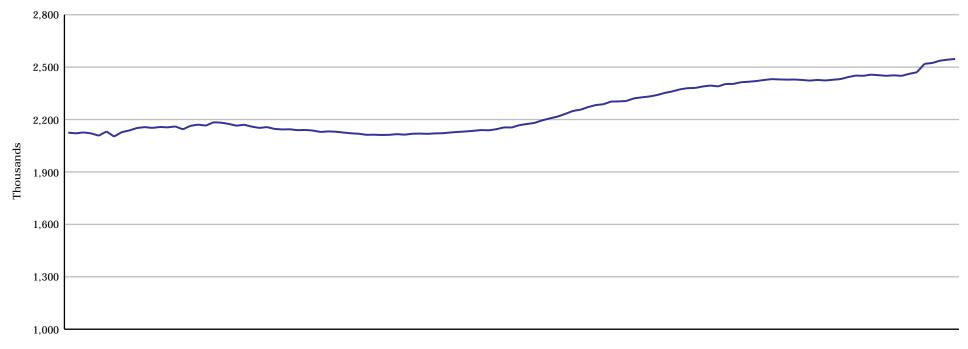
	Medical		CalFresh		Total All Aids**
District*	Assistance Only	Total	PACF	NACF	Cash Aid and Supplemental Programs
002 Glendale	662	1,744	157	1,587	3,460
003 Pasadena, San Fernando	263	1,511	65	1,446	3,189
011 East Valley, Santa Clarita	668	1,890	246	1,644	3,245
034 Lancaster Main District	613	2,594	349	2,245	5,254
082 West Valley	1,358	2,540	253	2,287	4,543
Division I	3,564	10,279	1,070	9,209	19,691
010 Wilshire	428	1,886	·	1,886	3,312
012 Exposition Park	82	370	131	239	1,023
014 Civic Center	47	473		473	1,308
016 Medi Cal Outreach	944	1		1	945
038 Metro North	151	546	184	362	1,311
060 Rancho Park	414	1,951	133	1,818	3,918
089 Medi-Cal Mail-In Application Center	93	1		1	95
092 Hawthorne Medi-Cal District	934				934
180 Medi-Cal LTC & Hospital Cert	516				516
Division II	3,609	5,228	448	4,780	13,362
005 Belvedere	904	2,111	111	2,000	3,384
006 Cudahy	529	1,187	203	984	2,277
013 Metro Family	341	758	127	631	1,651
015 Metro East Main Office	262	1,380	241	1,139	3,466
017 Florence	302	857	141	716	1,667
040 Norwalk	667	1,073	155	918	2,277
070 Metro Special	622	2,650		2,650	5,196
Division III	3,627	10,016	978	9,038	19,918
007 South Special	·	2,022		2,022	4,711
008 Southwest Special	785	3,884		3,884	6,892
026 Compton	647	1,593	300	1,293	3,130
027 South Central	188	1,091	165	926	2,326
031 South Family	479	1,748	268	1,480	3,149
062 Paramount	412	839	133	706	1,682
083 Southwest Family	227	1,024	394	630	2,633
Division IV	2,738	12,201	1,260	10,941	24,523
004 El Monte	747	1,205	149	1,056	2,443
020 San Gabriel Valley	413	1,619	90	1,529	3,349
036 Pomona	811	2,244	235	2,009	4,412
Division V GAIN Regions	1,971	5,068	474	4,594	10,204
DPSS Total**	15,509	42,792	4,230	38,562	190,356
Department of Health Services	17	1		1	18
Department of Children and Family Services	89				89
Grand Total**	15,615	42,793	4,230	38,563	190,463

Numbers for Main Districts include both Main and Branch offices.

DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



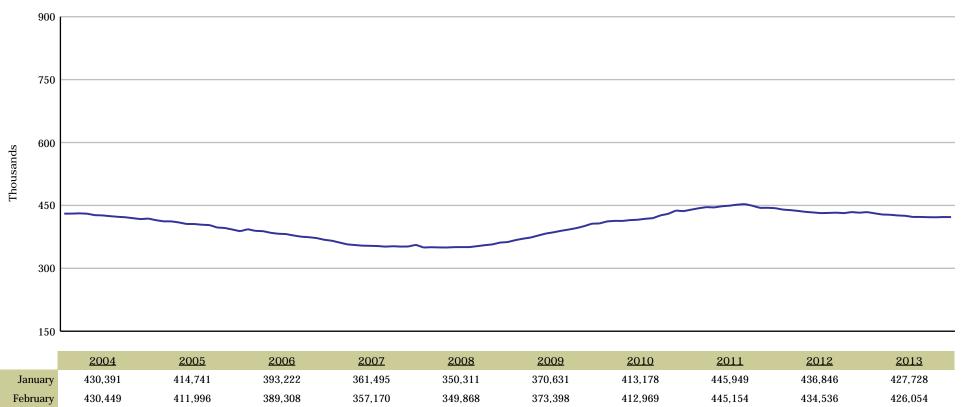
#### **Persons Aided - All Aids Combined**



	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083
February	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013
March	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628
April	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580
May	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023
June	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361
July	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910
August	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506
September	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656
October	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	
November	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	
December	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	



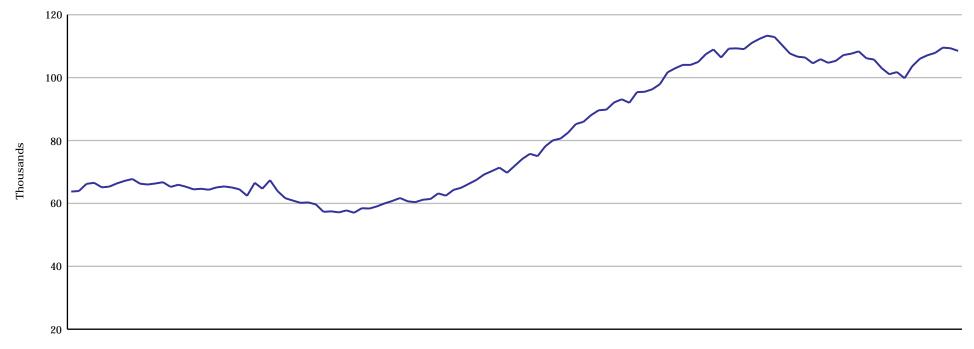
#### **Persons Aided - CalWORKs**



	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
January	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728
February	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054
March	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255
April	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502
May	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504
June	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889
July	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707
August	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294
September	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137
October	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	
November	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	
December	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	



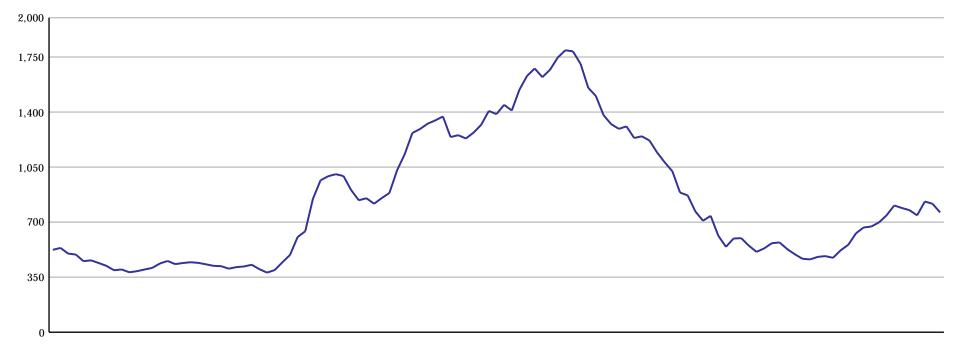
#### **Persons Aided - General Relief**



	2004	<u>2005</u>	<u>2006</u>	<u>2007</u>	2008	2009	<u>2010</u>	2011	<u>2012</u>	<u>2013</u>
January	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771
February	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802
March	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623
April	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003
May	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118
June	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872
July	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536
August	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338
September	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494
October	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	
November	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	
December	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	



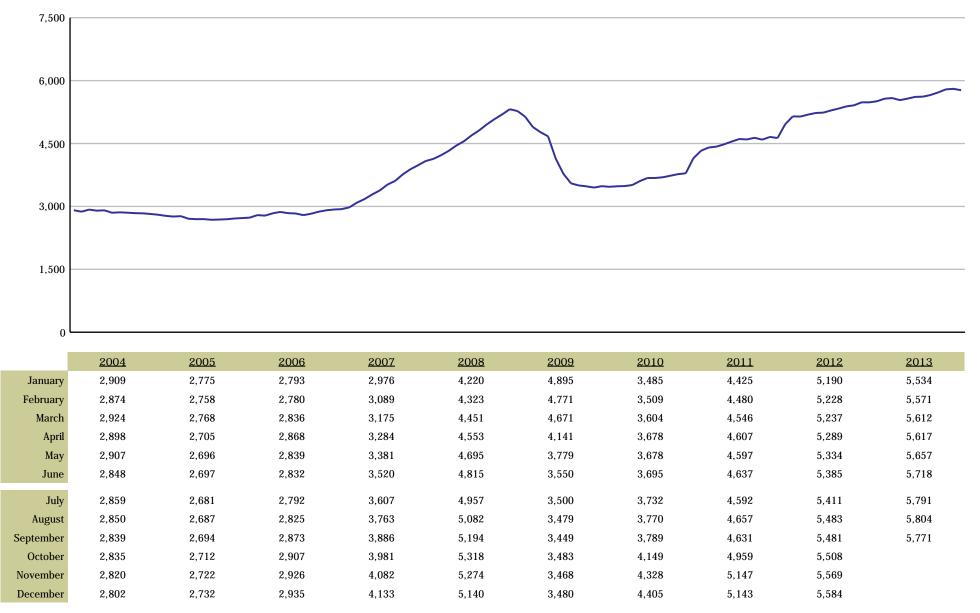
#### Persons Aided - Refugee



	2004	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	2010	<u>2011</u>	<u>2012</u>	<u>2013</u>
January	524	399	414	992	1,292	1,410	1,380	768	529	698
February	536	409	418	1,005	1,326	1,542	1,323	709	496	743
March	500	437	429	993	1,347	1,630	1,293	740	467	806
April	494	453	401	904	1,372	1,677	1,309	614	463	790
May	452	433	379	839	1,241	1,622	1,235	543	479	776
June	457	440	395	852	1,253	1,669	1,246	596	484	743
July	440	445	444	817	1,232	1,746	1,219	598	473	831
August	422	441	491	853	1,269	1,793	1,143	550	521	817
September	394	432	605	885	1,319	1,786	1,080	511	556	762
October	399	422	642	1,029	1,407	1,706	1,023	533	629	
November	381	420	848	1,132	1,387	1,554	888	566	666	
December	388	404	966	1,267	1,446	1,502	870	571	672	

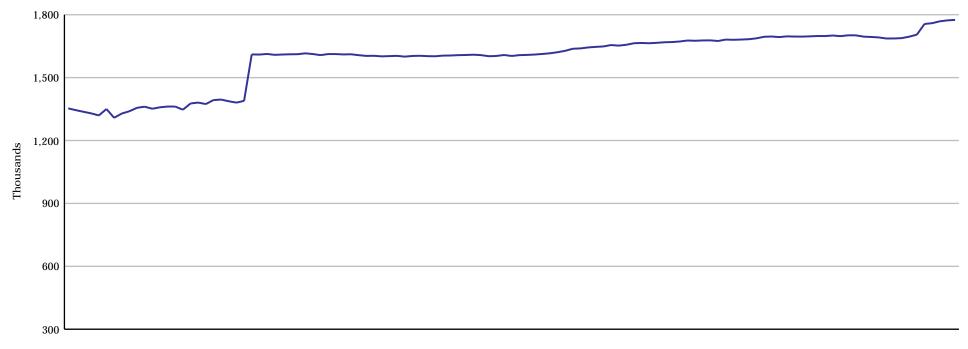


#### **Persons Aided - CAPI\***





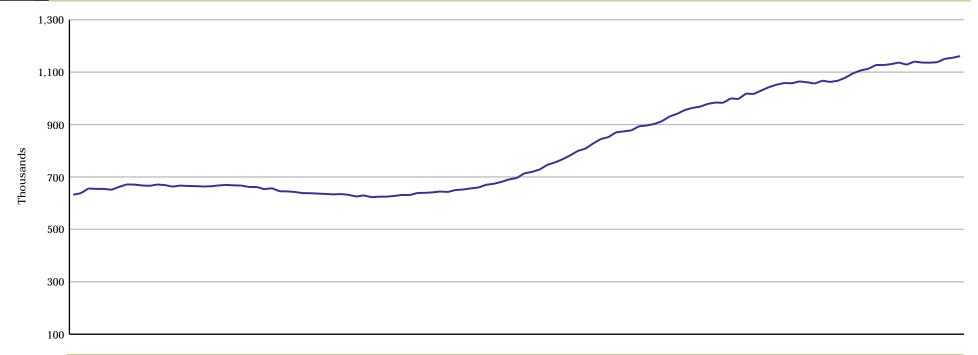
#### **Persons Aided - Medical Assistance Only**



	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530	1,686,728
February	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763	1,688,211
March	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376	1,695,285
April	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100	1,704,905
May	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809	1,755,996
June	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	1,697,665	1,759,649
July	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	1,701,787	1,768,550
August	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	1,701,649	1,773,011
September	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	1,695,450	1,775,355
October	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	1,693,886	
November	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	1,691,766	
December	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	1,686,556	



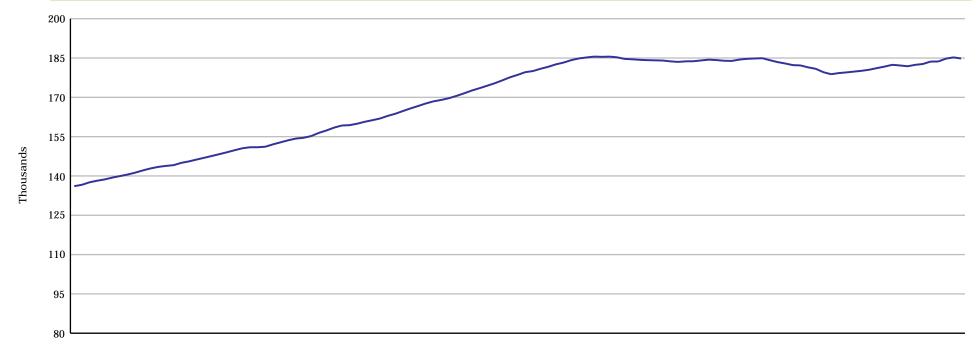
#### **Persons Aided - CalFresh**



	<u>2004</u>	<u>2005</u>	<u>2006</u>	2007	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
January	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598
February	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269
March	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185
April	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567
May	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966
June	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764
July	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909
August	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695
September	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054
October	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	
November	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	
December	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	



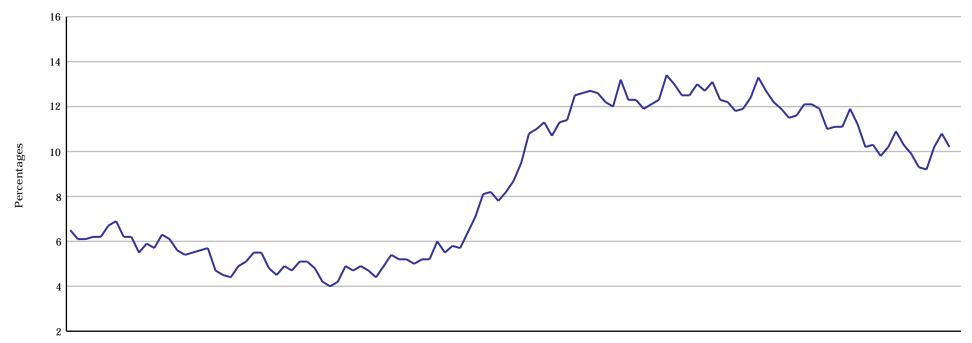
#### **Persons Aided - IHSS\***



	2004	<u>2005</u>	2006	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
January	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165
February	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855
March	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400
Apri	l 138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721
May	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653
June	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674
July	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752
August	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258
September	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808
October	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	
November	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	
December	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	



#### **Unemployment Rate - Los Angeles County**



	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10	10.90
February	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10	10.30
March	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90	9.90
April	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00	9.30
May	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10	9.20
June	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	11.10	10.20
July	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	11.90	10.80
August	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	11.20	10.20
September	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	10.20	9.30
October	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	10.30	
November	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	9.80	
December	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	10.20	

#### **Glossary**

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

#### Types of Assistance Units include:

- <u>Two Parent Families</u> include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-ofhousehold.
- <u>Zero Parent Families</u> are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.
- <u>Safety Net Cases</u> are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- <u>TANF Timed-Out</u> are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>The Food Stamp Program</u> helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and liguistically appropriate services.